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# 'AUSTRALIA DAY LIVE CONCERT' ACCESSIBLE VIEWING AREA SYDNEY OPERA HOUSE (UPPER PODIUM)

This information fact sheet is for guests who have registered for the accessible viewing area for 'Australia Day Live' concert at the Sydney Opera House, Upper Podium (Zone B).

The intention of these accessible viewing area is to prioritise the accessible requirements of our guests who use a mobility device like a wheelchair or power-chair but also acknowledge that a number of guests may also have other mobility, sensory, cognitive or medical requirements beyond wheelchair access that may also require seating in the accessible viewing area. We do our best to accommodate any guest who identifies with any of these accessibility/medical considerations at our event.

### **Event Overview**

Australia Day Live at Sydney Opera House celebrates our unique identity with a showcase of our best Aussie talent, at our most iconic building, on the biggest day of the year.

You and your guests will have access to view unforgettable musical performances on stage at the Sydney Opera House. We'll also be choreographing many of the performances with spectacular fireworks and maritime display. Australia Day Live runs from 7.30pm to 9.30pm. We ask that you do not arrive at your accessible viewing area any early than **5:30pm**.

### **Getting There**

Plan your trip and consider all the available travel options ahead of time. Public transport is the easiest way to get around on Australia Day with major transport hubs within short walking distance to your viewing area.

To assist with finding your way around the Sydney Opera House, please click on the following visual journeys - <u>https://www.sydneyoperahouse.com/visit/accessibility#access-journeys</u>

#### Public Transport

Circular Quay is the closest transport hub with a short 9-minute walk to your viewing area with frequent trains, buses, ferries and light rail services. Alternatively, Wynyard, Martin Place and St James transport hubs are also within walking distance. Some transport services will be affected by exclusion zones on the harbour and road closures.

For all the details you need to plan your trip visit:

<u>https://www.australiaday.com.au/information/public-transport/</u> or go to <u>https://maps.cityofsydney.nsw.gov.au/accessibility-map/</u> for accessible parking and transport information. Road closures will be place in the city on Australia Day. For more information, please see <u>www.australiaday.com.au/information/road-closures/</u>.



### Wheelchair Accessible Taxis

For information on wheelchair-accessible taxis, see the <u>Transport for NSW website</u>. Zero 200 is a centralised booking service for wheelchair-accessible taxis in Sydney <u>https://www.13cabs.com.au/zero200/</u> or you can call **02 8332 0200**.

## **Entry Point and Ticketing**

Our friendly staff will meet you <u>from 5:30pm</u> at the entry of the "Bennelong Restaurant" under the concourse of the Sydney Opera House.

You will be required to present your ticket upon entry into the seated viewing area and will be issued with a wristband from one of our friendly staff to wear during the night.



from 5:30pm

## **Designated drop-off/pick-up locations**

Following is the pick-up and drop-off point closest to your viewing area. This a no parking zones or Special Event Clearways so persons utilising this area will be required to move on as soon as they have dropped off their passengers.

Location	Details	Available Timing
East Circular Quay	1 Macquarie St – western side (Aria Restaurant)	Before 7:30pm and after 10:30pm

### Parking

The Wilsons Parking at the Sydney Opera House is the closest and most convenient carpark to this location. This is available before 7:30pm and after 10:30pm. For more information, please see <a href="https://www.sydneyoperahouse.com/visit/getting-here/parking">https://www.sydneyoperahouse.com/visit/getting-here/parking</a>.

Entry height is 2.2 metres. There are 11 accessible parking spaces on Level 1, and 12 accessible spaces on Level 6 of the car park for RTA Mobility Parking Permit holders. Car spaces on Level 6 also have direct wheelchair access to lifts.



## **Event Facilities**

- This is an outdoor event. You are encouraged to come prepared for the forecast weather as the accessible viewing area does not have shade or shelter.
- Please be advised that seating will be provided at this location.
- Drink plenty of water, wear sunscreen and appropriate clothing for summer weather conditions.

## **Accessible toilets**

Accessible toilets will be available at all major hub areas on Australia Day and in close proximity to the Sydney Opera House. There are also existing accessible amenities at Circular Quay Station.

# **Changing Places Amenity**



A changing places amenity is available inside the Sydney Opera House, in the main Box Office Foyer.



A quiet room will be available from 5:30pm to 10:00pm for anyone needing a short time away from the stress and stimulation of the event. Please ask our friendly staff for directions to the Tide Room inside the Sydney Opera House.

# **Audio Description**



For those guests who have pre-registered for the tactile tour at 5pm and the headphones to listen to the description of the visual aspects of the performances described live, headphones will be provided to you upon arrival.

## **Haptic Vest**

For guests who have pre-registered to experience the haptic vests at the Australia Day Live Concert, vest will be provided to you upon arrival. These vests, when connected to an audio source, transfer deep base frequencies to create a physical sensation for the wearer and allows them to feel music.



# Wheelchair Charging Station

For guests that require access to power for the purpose of recharging their powerchair or scooter battery, there will be a recharge area under the Sydney Opera House Monumental Steps. Please ask our friendly staff for directions.







# Assistant Animal Area

For our guests that require an area to toilet their assistant animals, there will be a spending area and water stations under the Sydney Opera House Monumental Steps. If you require this area, our friendly volunteers can escort you.

# **Terms and Conditions on Entry**

#### **Security Check Points**

Entry to Circular Quay and surrounding areas will be through security check points. A priority entry lane for accessibility guests will be provided at each security check point. Patrons, their bags and other items may be searched or screened for safety and security purposes.

### Prohibited items:

- Alcohol
- Flammable devices (flares, fireworks and smoke bombs)
- Glass
- Drones or unmanned aerial vehicles (UAVs)
- Umbrella

- Illegal substances
- Laser pointers
- Sharp items including knives

## **COVID-Safe Events**

Our priority is to keep the community COVID safe, so we're staying on top of public health orders and following their advice — and we'll also work to keep you updated with event changes too. Please check <u>https://www.nsw.gov.au/covid-19</u> for health and wellbeing advice.

## **Event Contact**

If you have any further questions, please don't hesitate to contact Karen Wade, Event Accessibility and Inclusion Officer, NSW Premier's Department, on 9228 4613 or <u>accessibility@dpc.nsw.gov.au</u>. For general enquiries about the event please visit: <u>www.australiaday.com.au/</u>.





# Walking Map – (Circular Quay to Sydney Opera House)



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- The Great Aussie BBQ 10:30 am 3:00 pm Hickson Road Reserve
- Wheelchair Basketball at the OPT 10:30 am - 4:00 pm
- 6. Mega Kidz Zone at the OPT 10:30 am 4:00 pm
- 7. Silent Disco at the OPT 10:30 am 4:00 pm
- Midday Salute: 21 Gun Salute and Roulettes Display 11:55 am
- 9. Ferrython 12:10 pm 12:30 pm
- 10. Maritime Mayhem 12:15 pm 12:25 pm Circular Quay
- Australia Day Live Fireworks, Maritime Show and Concert on the Big Screen 7:30 pm - 9:30 pm Circular Quay
- Australia Day Live Concert 7:30 pm 9:30 pm Sydney Opera House Forecourt (requires a ticket – limited free tickets available pre-event via website)

Australia Day

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